

Quality Improvement Council Meeting

February 2, 2022

Putting people first, with the goal of helping all Michiganders lead healthier and more productive lives, no matter their stage in life.

AGENDA

1. Welcome and Introductions (10:00-10:10)
2. BHDDA Updates (10:10-10:20)
3. Workgroup Updates (10:20-11:00)
4. Promising Practices Discussion – SIS assessments (11:00-11:55)
5. Closing Remarks (11:55-12:00)

Welcome and Introductions

- Recording meetings
- Refreshing membership
- Engagement with promising practices

Participation:

1. MDHHS
2. PIHPs
3. CMHs
4. Other agencies
5. Beneficiaries and advocates

BHDDA Updates

- **Mary Ludtke (Division of Mental Health Services to Children and Families)**
 1. Children's Trauma Initiative
 2. SED/NDD -- Fetal Alcohol Spectrum Disorder Initiative
 3. Motivational Interviewing for Adolescents
 4. Parent Management Training-Oregon (PMTO) & Parenting Through Change (PTC)
 5. DBT for Adolescents
 6. Infant Mental Health Home Visiting – Evaluation outcomes

BHDDA Updates (continued)

- **Mary Ludtke (Division of Mental Health Services to Children and Families) (continued)**
 7. Infant and Early Childhood Mental Health Consultation
 8. Michigan Healthy Transitions Project
 9. Treatment Foster Care-Oregon
 10. Wraparound
 11. Parent Support Partner
 12. Youth Peer Support

BHDDA Updates (continued)

- **Belinda Hawks (Quality Mgmt. & Planning Division)**
 1. Workforce capacity/staffing requirements discussion
 2. Critical Incident Reporting changes

BHDDA Updates (continued)

- **Brenda Stoneburner (Community Based Practices and Innovation)**
 1. Outcomes on Veteran Services part of FY21 Veteran Navigator Year End Report: [MDHHS - Mental Health \(michigan.gov\)](#).
 2. Potential project on Clubhouse outcomes
 3. Supported Employment and Individual Placement and Support (IPS) highlights and data website: [Statedata | Michigan Individual Activity](#)

BHDDA Updates (continued)

- **Lyndia Deromedi (Federal Compliance)**
 1. Public comment process starting for settings determined to be in heightened scrutiny
 2. Site Review Issues and Trends
 3. Habilitation Supports Waiver (HSW) Survey
 4. Mini-Waiver Conference
 5. 1915(i)Update

Workgroup Updates: Conflict-Free Access and Planning

Overview of recent activity: Kickoff meeting for new Conflict-Free Access and Planning (CFAP) workgroup took place last month. Group participants are currently reviewing charter. Next month, the group will review potential statewide standards and share feedback. Intent is to have new policy fully implemented in 2023.

How this work improves lives of people served (quality): This work will give people served increased freedom to choose from a variety of service providers.

Impacts on PIHP or CMH operations: As an outcome of this meeting series, MDHHS will create new policies to safeguard against conflict-of-interest.

Next steps: Next meeting is February 18.

Questions?

Workgroup Updates: Practice Improvement Steering Committee (PISC)

Overview of recent activity:

Co-Occurring Disorders – Developing new trainings related to IDDT.

DBT – In process of scheduling Foundational Training and revising the MIFAST DBT Fidelity Tool.

MI: Providing new 2 day MI for Supervisors and developing a MIFAST fidelity tool for MI.

How this work improves lives of people served (quality):

Looking at other trainings to support changes in workforce: CBT, Mindfulness

Enhance quality of services.

Impacts on PIHP or CMH operations:

Working on developing trainings/technical assistance to meeting needs of CMHSP's

Next steps:

Continue to address needs identified in PISC.

Questions?

Workgroup Updates: Comprehensive Quality Strategy

Overview of recent activity: In 2020, MDHHS completed a draft quality strategy that underwent Federal review. This draft is publicly available. In January, CMS asked MDHHS to amend quality strategy with additional content. BHDDA provided new information describing existing LTSS programs, EQRO activities, and program-wide quality measures.

How this work improves lives of people served (quality): The strategy includes goals that will have a direct impact of people served, including focus on access, racial equity, person-centeredness, care coordination and improving outcomes.

Impacts on PIHP or CMH operations: Currently reviewing how existing measures including MMBPIS and National Core Indicators can support this work.

Next steps: Updated documentation will be sent to CMS on Friday (2/4/22).

Questions?

Workgroup Updates: Encounter Data Integrity Team (EDIT)

Overview of recent activity:

- Administered by BHDDA with representatives from PIHPs and CMHSPs as well as HASA
- Clarify and interpret MPM
- CPT Codes
- HCPCS Codes
- Revenue Codes
- CMS changes

How this work improves lives of people served (quality): Encounters provide detail needed for MDHHS to maintain funding for specialty behavioral health services, ensuring beneficiary needs are met. Encounters are also used for quality measures scored by MDHHS, including those that are part of the PIHP Performance Bonus Incentive Program.

Impacts on PIHP or CMH operations: Encounter reporting is necessary for funding PIHP and CMH operations, and for PIHP and CMH monitoring to ensure services provided are in line with the IPOS. The codes (CPT, HCPCS, and Revenue) are the services covered under the specialty behavioral health benefit. Encounters are also used to monitor CMHSP and PIHP services for quality and performance purposes.

Next steps: EDIT meets on a quarterly basis. The most recent meeting was on January 20th and will meet again in April.

Questions?

Workgroup Updates:

National Core Indicators Advisory Council

Overview of recent activity: Meeting scheduled for January was moved to February 10. The Human Services Research Institute (HSRI) shared draft 2020-21 data with states on Jan. 26 but noted that it is not yet ready for dissemination.

How this work improves lives of people served (quality): NCI data tells us how people served with IDD perceive their quality of life in multiple areas including community inclusion, choice, self-direction, work and other areas. Michigan's care system has an opportunity to react to this survey data and improve quality of service delivery.

Impacts on PIHP or CMH operations: PIHPs and CMHs, in partnership with BHDDA, should tailor their quality programs to address statewide areas of concern identified in the survey.

Next steps: The Advisory Council meeting may need to be further delayed until data can be shared.

Questions?

Workgroup Updates: Developmental Disabilities Practice Improvement Team (DD-PIT)

Overview of recent activity: Updated DD-PIT operational materials

- By-laws: https://www.michigan.gov/documents/mdhhs/DD_PIT_By-Laws_Adopted_12.8.21_743744_7.pdf.
- Website: https://www.michigan.gov/mdhhs/0,5885,7-339-71550_2941_4868_77319---,00.html

How this work improves the lives of people served (quality):

- MDHHS/BHDDA Self-Determination Technical Guidance: Received update on implementation, discussed concerns from CMHSPs regarding implementation, and the upcoming training for PIHPs, CMHSPs
- Use of Support Intensity Scale (SIS) information to inform high quality supports and services for desired life
- Impact of the Direct Support Provider staffing shortage on individuals with I/DD
- Certified Community Behavioral Health Clinics: # served, quality of service, actual coordination of I/DD and MH service(s)

Impact on Individuals who receive supports:

- Raised concerns about CMHSPs' reception to the Self-Determination Technical Guidance
- MDHHS/BHDDA upcoming public comment period for HCBS Final Rule "Heightened Scrutiny" providers

Next steps:

- Follow proposed changes to implementation of self-directed services and supports
- Review MDHHS/BHDDA data from CCBHCs

Questions?

Promising Practices Discussion – SIS

- a. What is the greatest strength of the SIS assessment?
- b. What is the greatest limitation of the SIS assessment?
- c. Share a specific example of how your agency uses SIS assessment data to improve the lives of people served.
- d. Share a promising practice your agency has found for making the SIS assessment process valuable to people served.
- e. What additional technical assistance can BHDDA provide to enhance the SIS assessment process?

Thank you!

- Closing Remarks
- Future Topics